STUDENT LEARNING OUTCOMES

The True Blue Core outcomes are designed to provide students with the skills and knowledge they need to succeed in their majors, their careers, and their lives.



Written Communication

Students communicate effectively through writing in terms of context and purpose, content development, genre and disciplinary conventions, sources and evidence, and syntax and mechanics.



Critical Thinking

Students think critically by explaining issues/ problems, selecting and using evidence, considering context and assumptions, and representing their position and conclusions logically and effectively.



Information Literacy

Students demonstrate competence in information literacy by determining what information they need, where to access it, how to evaluate information they encounter, and how to use information effectively and ethically.



Inquiry and Analysis

Students systematically explore issues, problems, objects, and works through the collection and analysis of evidence, identification of informed conclusions, and analysis of complex topics by breaking them down.



Non-Written Communication

Students communicate effectively through oral, embodied, or other mediated formats, considering organization, language (or other forms of expression), delivery, supporting material, a cogent central message, and audience.



Intercultural Understanding

Students demonstrate intercultural understanding by building knowledge, self-awareness, and conceptions of global and intercultural perspectives, values, systems, and attitudes.



Quantitative Literacy

Students demonstrate the ability to interpret, represent, calculate, apply, and analyze numerical data in a variety of settings, and will make assumptions and communicate those assumptions based on quantitative information.



Civic Learning

Students demonstrate civic learning by using knowledge, information, and understanding to comprehend civic identity and civic obligations in local and global contexts.

A1 Written Communication Rubric

Written communication is the development and expression of ideas in writing. Written communication involves learning to work in many genres and styles. It can involve working with many different writing technologies, and mixing texts, data, and images. Written communication abilities develop through iterative experiences across the curriculum.

A1: Students will communicate effectively through writing in terms of context and purpose, content development, genre and disciplinary conventions, sources and evidence, and syntax and mechanics.

	Capstone	Mile	stones	Benchmark
	4	3	2	1
Context of and	Demonstrates a thorough	Demonstrates adequate	Demonstrates awareness of	Demonstrates minimal attention
Purpose for	understanding of	consideration of context,	context, audience, purpose, and	to context, audience, purpose,
Writing	context, audience, and	audience, and purpose and a	to the assigned tasks(s) (e.g.,	and to the assigned tasks(s) (e.g.,
	purpose that is	clear focus on the assigned	begins to show awareness of	expectation of instructor or self as
	responsive to the	task(s) (e.g., the task aligns	audience's perceptions and	audience).
	assigned task(s) and	with audience, purpose, and	assumptions).	
	focuses all elements of	context).		
	the work.			
Content	Uses relevant and	Uses relevant and compelling	Uses relevant content to	Uses relevant content to develop
Development	compelling content to	content to explore ideas	develop and explore ideas	simple ideas in some parts of the
	illustrate mastery of the	within the context of the	through most of the work.	work.
	subject, conveying the	discipline and shape the		
	writer's understanding of	whole work.		
	content and audience			
	and shaping the whole			
	work.			
Genre and	Demonstrates detailed	Demonstrates consistent use	Follows expectations	Attempts to use a consistent
Disciplinary	attention to and	of important conventions	appropriate to a specific	system for basic organization and
Conventions	successful execution of a	particular to a specific	discipline and/or writing task(s)	presentation.
	wide range of	discipline and/or writing	for basic organization, content,	
	conventions particular to	task(s), including organization,	and presentation	
	a specific discipline	content, presentation, and		
	and/or writing task (s)	stylistic choices		
	including organization,			
	content, presentation,			

formatting, and stylistic		
choices		

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A2 Non-Written Communication Rubric

Non-written communication is the development and expression of ideas through oral, embodied, or other mediated formats. It is designed to increase knowledge, to foster understanding, or to promote change in the audiences' attitudes, values, beliefs, or behaviors.

A2: Students will communicate effectively through oral, embodied, or other mediated formats, considering organization, language (or other forms of expression), delivery, supporting material, a cogent central message, and audience.

	Capstone	Milesto	ones	Benchmark
	4	3	2	1
Organization	Organizational pattern is	Organizational pattern is	Organizational pattern is	Organizational pattern is
	clear, consistent, and	clear and consistent.	intermittently observable.	not observable.
	skillful, and makes the			
	content of the presentation			
	cohesive.			
Language and/or Embodied	Language choice and/or	Language choice and/or	Language choice and/or	Language choice and/or
Expression	expression are effective,	expression are engaging and	expression partially	expression are unclear and
	imaginative, memorable,	enhance the effectiveness of	support the effectiveness	minimally support the
	compelling, and audience	the communication. Content	of the communication.	effectiveness of the
	appropriate.	is appropriate to audience.	Content is generally	communication. Content is
			appropriate to audience.	generally not appropriate to
				audience.
Delivery, Message, and	Delivery techniques make	Delivery techniques make the	Delivery techniques make	Delivery techniques detract
Engagement	the communication	presentation interesting and	the presentation	from the understandability
	compelling. Central	persuasive.	understandable, but not	of the communication
	message is clear and		completely compelling.	
	consistent.			

Adapted from "Oral Communication VALUE Rubric" by the Association of American Colleges and Universities, 2009, https://www.aacu.org/value-rubrics. This derivative work is licensed under CC BY-NC-SA 4.0.

B1 Critical Thinking Rubric

Critical thinking is a habit of the mind characterized by the comprehensive exploration of issues, ideas, artifacts, and events in the process of accepting or formulating an opinion or conclusion.

B1: Students will think critically by explaining issues/problems, selecting and using evidence, considering context and assumptions, and representing their position and conclusions logically and effectively.

	Capstone	Mile	estones	Benchmark
	4	3	2	1
Explanation of	Issue/problem to be considered	Issue/problem to be	Issue/problem to be considered	Issue/problem to be
Issues	is stated clearly and described	considered is stated and	is stated but description leaves	considered is stated without
	comprehensively, delivering all	described, delivering all	some terms undefined,	clarification or description.
	relevant information necessary	relevant information	ambiguities unexplored,	
	for full understanding.	necessary for understanding.	boundaries undetermined,	
			and/or backgrounds unknown.	
Evidence	Information is leveraged with	Information is leveraged with	Information is leveraged with	Information is leveraged
	enough	enough	some interpretation/evaluation,	without any
	interpretation/evaluation to	interpretation/evaluation to	but not enough to develop a	interpretation/evaluation.
	develop a comprehensive	develop an analysis or	coherent analysis or synthesis.	
	analysis or synthesis.	synthesis.		
Student's	Thoroughly analyzes own and	Analyzes own and others'	Questions some assumptions and	Shows an emerging
Position,	others' assumptions and	assumptions and contexts	identifies several relevant	awareness of present
Context, and	carefully evaluates the relevance	when presenting a position.	contexts when presenting a	assumptions. Begins to
Assumptions	of contexts when presenting a	Position is clear, its limits	position. May be more aware of	identify some contexts when
	position. Position takes into	acknowledged, and other	others' assumptions than one's	presenting a position.
	account the complexities of an	points of view are included.	own (or vice versa). Position	Position may not
	issue and synthesizes others'		acknowledges different sides of	acknowledge different sides
	points of view.		an issue.	of an issue.
Conclusions	Conclusions and related	Conclusions and related	Conclusion is logically tied to	Conclusion is inconsistently
and Related	outcomes are logical and reflect	outcomes are logical and are	information, and some related	tied to some of the
Outcomes	informed evaluation of evidence	based on evaluation of	outcomes are identified clearly.	information discussed;
	and perspectives.	evidence and perspectives.		related outcomes are
				oversimplified.

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B2 Inquiry and Analysis Rubric

Inquiry is a systematic process of exploring issues/objects/works through the collection and analysis of evidence that results in informed conclusions/judgments. **Analysis** is the process of breaking complex issues/problems into parts to gain a better understanding of them. **B2:** Students will systematically explore issues, problems, objects, and works through the collection and analysis of evidence, identification of informed conclusions, and analysis of complex topics by breaking them down.

	Capstone	Mil	estones	Benchmark
	4	3	2	1
Scope and Existing	information on a focused,	information on a manageable	Presents information from relevant sources, but represents	Presents information from irrelevant sources or uses relevant sources
Knowledge	relevant sources	representing various points of	1	ineffectively or incorrectly. Represents limited points of view/approaches. Topic is inappropriate in scope.
Design Process	methodology or theoretical framework are skillfully developed.	framework are appropriately developed; however, more subtle elements are ignored	Critical elements of the methodology or theoretical framework are missing, incorrectly developed, or unfocused.	Inquiry design demonstrates a misunderstanding of the methodology or theoretical framework.
Analysis	evidence to reveal	patterns, differences, or similarities related to focus.	Organizes evidence, but the organization is not effective in revealing important patterns, differences or similarities.	Lists evidence, but it is not organized and/or is unrelated to focus.
Conclusions and Implications	a logical extrapolation from the inquiry findings. Discusses in detail relevant	follows from the inquiry findings. Identifies relevant limitations, uncertainties, and their implications.	States a general conclusion that, because it is so general, also applies beyond the scope of the inquiry findings. Presents relevant and supported limitations and implications.	States and ambiguous, illogical, or unsupportable conclusion from inquiry findings. Presents limitations and implications, but they are possibly irrelevant and unsupported.

Adapted from "Inquiry and Analysis VALUE Rubric" by the Association of American Colleges and Universities, 2009, https://www.aacu.org/value-rubrics.
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C1 Intercultural Understanding Rubric

Intercultural Understanding is a "set of cognitive, affective, and behavioral skills and characteristics that support effective and appropriate interaction in a variety of cultural contexts," both local and global (Bennett, 2008).

C1: Students will demonstrate intercultural understanding by building knowledge, self-awareness, and conceptions of global and intercultural

perspectives, values, systems, and attitudes.

	Capstone	Milesto	ones	Benchmark
	4	3	2	1
Cultural Sel f-Awareness	Articulates insights into own cultural rules and <i>perspectives</i> (e.g. seeking complexity; aware of how their experiences have shaped these rules, and how to recognize and respond to cultural <i>perspectives</i> , resulting in a shift in self-description)	Recognizes new perspectives about own cultural rules <i>and</i> perspectives (e.g. not looking for sameness; comfortable with complexities that new perspectives offer)	Identifies own cultural rules and <i>perspectives</i> (e.g. with a strong preference for those rules shared with own cultural group and seeks the same in others)	Shows minimal awareness of own cultural rules and perspectives (even those shared with own cultural group(s); e.g. uncomfortable with identifying possible cultural differences with others)
Knowledge of Diverse Cultural Frameworks	Demonstrates sophisticated understanding of and curiosity about the complexity of elements important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs and practices and how these shape interactions and inequalities within and across cultures.	Demonstrates adequate understanding of and curiosity about the complexity of elements important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs and practices and how these shape interactions and inequalities within and across cultures.	Demonstrates partial understanding of and some curiosity about the complexity of elements important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs and practices and how these shape interactions and inequalities within and across cultures.	Demonstrates surface understanding of and little curiosity about the complexity of elements important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs and practices and how these shape interactions and inequalities within and across cultures.

Empathy	Interprets intercultural	Recognizes intellectual and	Identifies the intellectual	Views the experience of others
and	experience from the	emotional dimensions of	and emotional dimensions	but does so through own
Openness	perspectives of own and more	worldviews and perspectives	of worldviews and	worldviews and perspectives.
	than one worldview and	and sometimes engages more	perspectives but responds in	
	perspective. Demonstrates the	than one worldview or	all situations with own	
	ability to act in a supportive	perspective in interactions.	perspective.	
	manner that recognizes the			
	feelings of another group.			

Adapted from "Intercultural Knowledge and Competence VALUE Rubric" by the Association of American Colleges and Universities, 2009, https://www.aacu.org/value-rubrics. This derivative work is licensed under CC BY-NC-SA 4.0.

C1 Intercultural Understanding Rubric

Intercultural Understanding is a "set of cognitive, affective, and behavioral skills and characteristics that support effective and appropriate interaction in a variety of cultural contexts," both local and global (Bennett, 2008).

C1: Students will demonstrate intercultural understanding by building knowledge, self-awareness, and conceptions of global and intercultural perspectives, values, systems, and attitudes.

	Capstone	Milesto	ones	Benchmark
	4	3	2	1
Cultural Self- Awareness	seeking complexity; aware of how	Recognizes new perspectives about own cultural rules and perspectives (e.g. not looking for sameness; comfortable with complexities that new perspectives offer)	perspectives (e.g. with a strong preference for those rules shared with own cultural group and seeks the same in others)	Shows minimal awareness of own cultural rules and <i>perspectives</i> (even those shared with own cultural group(s); e.g. uncomfortable with identifying possible cultural differences with others)
Knowledge of Diverse Cultural Frameworks	important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs and practices and how these shape interactions	Demonstrates adequate understanding of and curiosity about the complexity of elements important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs and practices and how these shape interactions and inequalities within and across cultures.	understanding of and some curiosity about the complexity of elements important to members of other cultures in relation to history, values, politics, communication styles, aesthetic expression, economy, or beliefs	cultures in relation to history, values, politics, communication

Empathy and	Interprets intercultural experience	Recognizes intellectual and	Identifies the intellectual and	Views the experience of others but
Openness	from the perspectives of own and	emotional dimensions of	emotional dimensions of	does so through own worldviews
	more than one worldview and	worldviews and perspectives and	worldviews and perspectives but	and perspectives.
	perspective. Demonstrates the	sometimes engages more than one	responds in all situations with	
	ability to act in a supportive	worldview or perspective in	own perspective.	
	manner that recognizes the feelings	interactions.		
	of another group.			

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C2 Civic Learning: Local and Global Rubric

Civic learning is the acquired knowledge, skills, and values individuals need to be civically and globally responsible citizens who can choose to contribute to their community, build healthier communities, and address community problems. Communities can be geographic, interest-based, and even "virtual" and are local, national and global.

C2: Students will demonstrate civic learning by using knowledge, information, and understanding to comprehend civic identity and civic obligations in local and global contexts.

	Capstone	Miles	stones	Benchmark
	4	3	2	1
Diversity of	Analyzes the issues and	Identifies and describes the	Identifies and describes the	Expresses little recognition for
Communities	perspectives among <i>varied</i>	issues and perspectives among	issues and perspectives among	diversity of perspectives in
and Cultures	communities. Analyzes what	more than one community.	at least <i>one</i> community. Has	communities. Demonstrates little
	can be learned from this	Analyzes what can be learned	awareness of what can be	awareness of, or is indifferent or
	diversity <i>across</i>	from this diversity within	learned from diversity of	resistant to what can be learned
	communities, locally and/or	communities, locally and/or	communities, locally and/or	from diversity of communities.
	globally.	globally.	globally.	
Analysis of	Analyzes knowledge from a	Describes knowledge from a	Begins to connect knowledge	Begins to <i>identify</i> knowledge
Knowledge	disciplinary perspective,	disciplinary perspective,	from a disciplinary perspective,	from a disciplinary perspective,
	making relevant, compelling	making relevant connections to	making relevant connections to	and may intermittently connect
	connections to <i>some</i> of the	some of the following: civic life	at least one of the following:	knowledge with civic life and
	following: civic life and	and identity, politics,	civic life and identity, politics,	identity, politics, government,
	identity, politics,	government, workplace, and	government, workplace, and	workplace, or organizations.
	government, workplace,	organizations.	organizations.	
	and organizations.			
Analysis of Civic	Analyzes how civic actions	Describes how civic actions	Identifies how civic actions may	Demonstrates little
Action	may impact individual(s)	may impact individual(s) or	impact individual(s) or	understanding of how civic
		communities.	communities.	actions may impact individual(s)
				or communities.

Adapted from "Civic Engagement VALUE Rubric" by the Association of American Colleges and Universities, 2009, https://www.aacu.org/value-rubrics. This derivative work is licensed under CC BY-NC-SA 4.0.

D1 Quantitative Literacy Rubric

Quantitative literacy also known as Numeracy or Quantitative Reasoning—is a "habit of mind," competency, and comfort in working with numerical data. Individuals with strong QL skills possess the ability to reason and solve quantitative problems from a wide array of authentic contexts and everyday life situations. They understand and can create sophisticated arguments supported by quantitative evidence, and they can clearly communicate those arguments in a variety of formats (using words, tables, graphs, mathematical equations, etc., as appropriate). **D1:** Students will demonstrate the ability to interpret, represent, calculate, apply, and analyze numerical data in a variety of settings and will make

assumptions and communicate those assumptions based on quantitative information.

	Capstone	N	lilestones	Benchmark
	4	3	2	1
Interpretation	Understands and provides	Provides accurate	Provides somewhat accurate	Attempts to explain information
	accurate explanations of	explanations of information	explanations of information	presented in mathematical forms but
	numerical information . Makes	presented in mathematical	presented in mathematical forms,	draws incorrect inconclusions about
	inferences based on that	form.	but occasionally makes minor errors.	what the information means.
	information.			
Representation	Skillfully converts relevant	Competently converts	Completes conversion of information	Completes conversion of information
	information into a	relevant information into a	but resulting mathematical portrayal	but resulting mathematical portrayal is
	mathematical portrayal in a	mathematical portrayal in a	is only partially appropriate or	inappropriate or inaccurate. Numerical
	way that contributes to a	way that contributes to	accurate. Numerical information	information is not used effectively
	further or deeper	better understanding.	presented does not connect with	and/or with complete accuracy.
	understanding. Presents all	Presents most numerical	argument or purpose of the work.	
	numerical	information accurately and		
	information accurately and	effectively.		
	effectively.			
Calculation	Calculations solve the problem	Calculations are sufficient to	Calculations attempted are either	Calculations are attempted but are
		1	unsuccessful or represent only a	neither successful nor presented
	comprehensively and are	correctly, and presented	portion of the calculations required	completely.
	presented clearly and	effectively.	to solve the problem.	
	concisely.			
Application/	Uses numerical information as		Uses numerical information as the	Uses numerical information as the basis
Analysis	the basis for deep and	information as the basis for	basis for obvious but plausible	for basic judgments, though some
	thoughtful judgments, drawing		conclusions. Acknowledges	application or analysis may be
		drawing qualified	assumptions but doesn't explain	inaccurate or incomplete. Does not
		conclusions. Understands the	them.	describe assumptions with accuracy or
		relationships among		rationale.
	explaining assumptions.	quantities and describes		
		assumptions.		

Adapted from "Quantitative Literacy VALUE Rubric" by the Association of American Colleges and Universities, 2009, https://www.aacu.org/value-rubrics. This derivative work is licensed under CC BY-NC-SA 4.0.

D2 Information Literacy Rubric

Information literacy is the ability to know when there is a need for information and to be able to identify, locate, evaluate, and effectively and responsibly use and share that information for the problem at hand. Information literacy assumes a broad definition of information, including but not limited to print, digital, media, technology, scientific, artistic, and other types of information. **D2:** Students will demonstrate competence in information literacy by determining what information they need, where to access it, how to evaluate information they encounter, and how to use information effectively and ethically.

	Capstone	M	lilestones	Benchmark
	4	3	2	1
Scope	Effectively defines the scope of	Defines the scope of the	Defines the scope of the research	Has difficulty defining the
	the research questions or thesis.	research questions or	questions or thesis incompletely	scope of the research question
	Effectively determines key	thesis. Determines key	(parts are missing, remains too	or thesis. Has difficulty
	concepts. Types of information	concepts. Types of	broad or too narrow, etc.). Can	determining key concepts.
	selected directly relate to	information selected	determine key concepts. Types of	Types of information selected
	concepts or answer research	relate to concepts or	information selected partially	do not relate to concepts or
	questions.	answer research	relate to concepts or answer	answer research question.
		questions.	research question.	
Sources	Chooses a sophisticated variety	Chooses some variety of	Chooses a variety of sources,	Chooses few reliable
	of reliable information sources	reliable information	most of which are reliable and	information sources and/or
	appropriate to the scope and	sources <i>generally</i>	appropriate to the context of the	chooses sources beyond the
	context of the research	appropriate to the scope	research question, but some of	scope and context of the
	question.	and context of the	which are unreliable or beyond	research question.
		research question.	the scope and context of the	
			research question.	
Comprehension &	Comprehends, organizes, and	Comprehends, organizes,	Comprehends and analyzes	Does not comprehend or
Use	analyzes information from a	and analyzes information	information from sources, but	analyze information from
	variety of sources to achieve a	from sources to achieve a	may not always do so accurately	sources accurately. Does not
	specific purpose in a manner	specific purpose. Sources	or to achieve a specific purpose.	connect sources with research
	that is sophisticated and	are cited consistently with	Shows some understanding of	question and/or purpose.
	compelling. Sources are cited	few errors.	appropriate usage, but does not	Demonstrates little
	accurately and effectively.		cite accurately and/or	understanding of appropriate
			consistently.	usage and offers few and/or
				inaccurate citations.

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